| 109/66/185 109/66/185 109/13/00 109/ | U.S. UTI | LITY Patent | | n ENT DATE | 12411 ** |
|--|-----------------|----------------|-----------------------------|--------------------|----------|
| JE856 | SOANNED | O.I.P.E. | <u> </u> | ENI DATE | |
| APPLICATION NO. CONT/PRI 09/660785 D | OR CLASS 379 | SUBCLASS 28.17 | ART UNIT 2642 | EXAMINER - Ja C+C+ | |
| Benjamin Hansen Lea Quintanar Scott Morrison | | | 2645 | 1 / 3/6 | |
| Method and syst. | em for onli | ne call ma | nagement | | PTO-2040 |

| ISSUING CLASSIFICATION | | | | | | | | | | | | | | |
|------------------------|-----|-------------|-------|------|-------|-----------------------------------|----------|-----------|----|------|-------------|---------------|----------------|------|
| ORIGINAL | | | | | | CROSS REFERENCE(S) | | | | | | | | |
| CLASS SUBCLASS | | | | CL | ASS | SUBCLASS (ONE SUBCLASS PER BLOCK) | | | | | | | | |
| | | | | | | | | | | | | | | |
| INTE | RNA | TIO | NAL C | LASS | IFICA | TION | | | | | | | | |
| | | | | | • | | | | | | | · | | |
| ٠: اء | | <u>. </u> : | | | | | | | | | | <u> </u> | | |
| 製品 | 34 | | | | """ | 17 15 | 4.4.31 | THE PARTY | 1 | 9 | 15.123 | 1 - 1 ar vigi | 3 T A. | |
| | | | | | | | <u> </u> | • | | | | L | <u> </u> | L |
| | П | Т | , | | | | 1 | | il | 1 == | Continued o | n Issue Slip | Inside File Ja | cket |

| TERMINAL | | DRAWINGS | | CLAIMS ALLOWED | | |
|--|---|---------------------------------------|--|----------------------------|-----------------------|--|
| DISCLAIMER | Sheets Drwg. | Figs. Drwg. | Print Fig. | Total Claims | Print Claim for O.G | |
| The term of this patent | | 1 | | NOTICE OF ALI | LOWANCE MAILED | |
| subsequent to (date) has t-een disclaimed. | (Assistant Examiner) | | (Date) | | | |
| The term of this patent shall not extend beyond the expiration date of U.S Patent. No. | | | | ISS | UE FEE | |
| | | | | Amount Due | Date Paid | |
| | (Primary | Examineri | (Date) | | <u> </u> | |
| The terminal:months of | | | | ISSUE BA | TCH NUMBER | |
| this ratent have been disclaimed. | (Legal instruments Examiner) (De | | | | | |
| this natent have been disclaimed. WARNING: The information disclosed herein may be re- | stricted. Unauthorized | disclosure may be | (Date) | United States Code Title (| 25. Sections 122. 181 | |
| The information disclosed herein may be re- Possession outside the U.S. Patent & Trader Form PTO-436A (Rev. 6:99) | stricted. Unauthorized mark Office is restricted | disclosure may be to authorized em | prohibited by the bloyees and contract FILED WITH: | ctors only. | FICHE C | |

BEST AVAILABLE COP'